

Due to the rapid growth of our company, KOLBA Sp. z o.o., we are introducing the following self pickup rules for B2B customers. We believe these changes will positively affect our cooperation and optimize logistics processes.

Self pickup at the KOLBA Sp. z o.o. warehouse – general rules:

1. Timeframe:

Monday to Friday from 8 AM to 4 PM.

2. Pickup location:

KOLBA Sp. z o.o.
Wiejska 46, 41-253 Czeladź, Poland
Gate 2

3. Letter of advice:

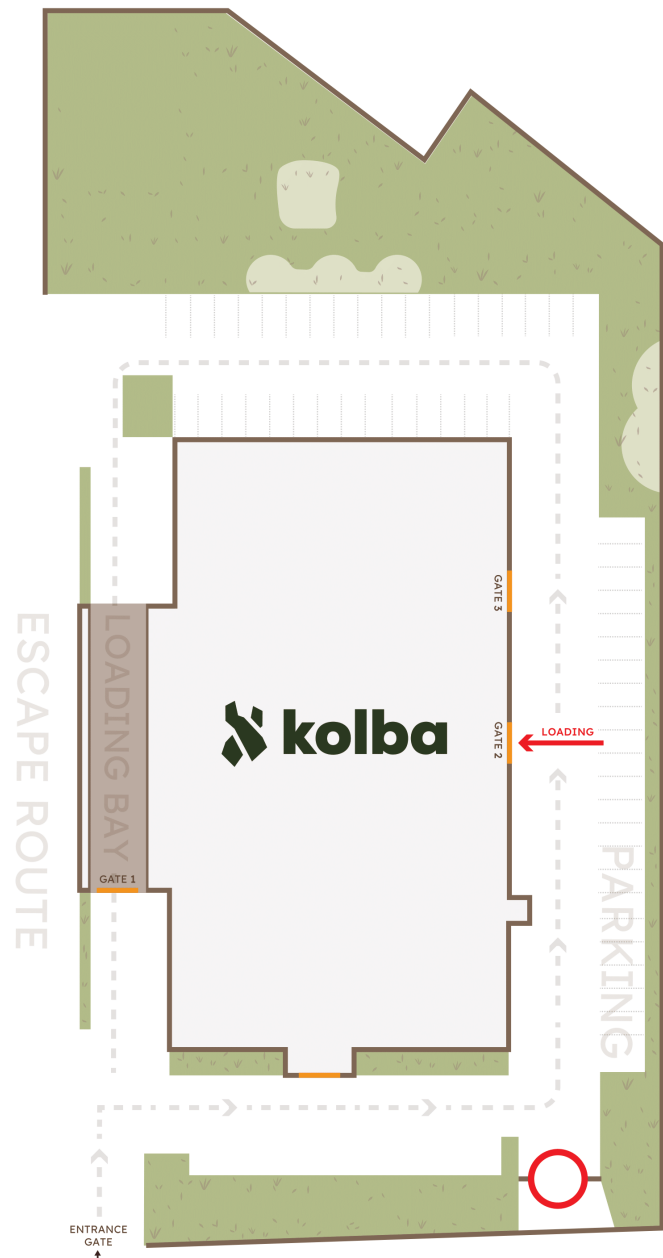
Once your order is ready, KOLBA's account manager will provide detailed information regarding your order, including:

- parcel size,
- parcel weight,
- number of parcels/pallets.

After receiving the aforementioned information, the customer arranges for self pickup at the KOLBA warehouse.

4. Before picking up the completed order, the customer is required to provide KOLBA's account manager with the following information 24 hours prior to the scheduled pickup:

- shipping labels by e-mail (if relevant),
- shipping company name (if relevant),
- license plate number of the vehicle picking up the order,
- driver's contact details (phone number).



For shipments outside the Customs Union (exports), KOLBA provides full shipping documentation and arranges export customs clearance through a customs agency (Cargo-Partner, Familijna 54, 44-240 Żory, Poland, phone: +48 (785) 063161).